

ProSafe® 20-AP Wireless Controller **WC7520**



Introductory
Special
Wireless-N
built-in license
see details

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Reliable, Secure and Scalable Wireless Controller for Mid-sized Businesses, Schools and Hospitals

The NETGEAR ProSafe 20-AP Wireless Controller WC7520 offers a high-performance and fully-featured Wireless LAN architecture to meet the demands of medium-sized businesses, schools, and hospitals with up to 1,500 users and more. Focusing on ease-of-use, the WC7520 Controller simplifies wireless deployments and network management with best-in-class wireless reliability, coverage, and performance. The scalable WC7520 Controller enables businesses to grow their wireless network as needed with a dramatic return on investment, with optional licenses that support their changing needs. Via licensing upgrades, the ProSafe Wireless Controller scales up to 50 access points (AP) and can support next generation IEEE 802.11n APs. For larger deployments, the WC7520 Controller is stackable up to three units, supporting up to 150-APs, including controller redundancy. Meeting the next generation needs of larger installations, the WC7520 Controller delivers central wireless management, integrated wireless mobility, robust top-end security and rich converged services such as L2/L3 fast roaming, guest access captive portal and Voice over Wi-Fi support. Built to last, the WC7520 Controller is backed by a Lifetime Warranty and delivers enterprise-class connectivity and secure wireless LAN functionality.

Scalable Architecture

The WC7520 Controller comes with IEEE 802.11a/b/g support and is upgradable to IEEE 802.11n with WC75NL license. The WC7520 Controller natively supports 20 APs and is upgradable in 10-AP increments up to a total of 50 APs via WC7510L licenses. Stackable up to three controllers, a WC7520 Controller stack can support 150 access points with a single interface. Importantly, the WC7520 offers redundancy for always-on reliability and peace of mind.

Centralized Management

Deployed as an overlay on the existing wired network infrastructure, the NETGEAR ProSafe 20-AP Wireless Controller simplifies the network management by providing a single point of management for the entire wireless network. Easy to set up, the WC7520 Controller discovers all supported access points in the network, even across VLANs and subnets. Once identified, the access points are provisioned to dependent access points in minutes. Building floor plans can be used to visualize live coverage and heat maps of the wireless network.

Robust Security

With identity-based security features such as support for RADIUS, Active Directory and internal or external AAA server, NETGEAR ProSafe 20-AP Wireless Controller truly unifies wired and wireless access without compromising on security. Management VLAN is configurable and up to 8 security configuration profiles (SSID, 802.11i security, VLAN, ACLs, radio parameters) can be active. Rogue AP detection permits rogue APs classification (friendly or hostile). Standard RADIUS compliance enables support for third-party authentication and billing system implementation. Scheduled wireless on/off times permits the wireless network to be completely unavailable during specified non-business hours.

Guest Access, Captive Portal and Logging

Guest access allows restricted access to the network, using an integrated captive portal. Two methods of entry are provided, either assisted or self certified. In the assisted model, the receptionist can create a user name and password for guests in the GUI and the WC7520 Controller hosts a captive portal where guests can enter their pre-configured credentials to gain access to the network. Alternatively, the WC7520 Controller hosts a guest portal where guests can register themselves before entering the network. Backend VLAN policies ensure restricted access to guests, prohibiting them any access to the sensitive data on the corporate network. Guest activity logs are available.



NETGEAR'

LIFETIME
WARRANTY'

NBD' 3-year an-site
service

RF Management and Hole Detection

With integrated RF planning tools, an administrator can input floor plans, building dimensions, and desired coverage. The planning tools compute the predicted RF characteristics of the building, and display predicted coverage. Automatic control of AP transmit power and channel allocation ensures coverage by minimizing interferences. Automatic WLAN healing after loss of AP or due to RF interferences adapts the power and channel of the other APs around the area. Scheduled automatic channel allocation authorizes enterprise-class reliable Wireless experience.

Load Balancing and Rate Limiting

Automatic load balancing of clients across APs is provided based on number of clients per AP, and signal strength threshold/data rate threshold of clients on the BSS. Rate limiting is provided by SSID. Load balancing and rate limiting ensure fair bandwidth allocation among all clients for robust wireless connectivity.

Fast Roaming and Voice Over Wi-Fi

The NETGEAR ProSafe 20-AP Wireless Controller supports rapid mobility across VLANs and subnets including 802.11i pre-authentication and fast roaming support (FRS). Seamless L2 and L3 roaming provides support for latency-sensitive applications such as video, audio and voice over wireless. Wi-Fi Multimedia (WMM) advanced prioritization extends Wi-Fi's high-quality end-user experience to voice applications (VoWi-Fi).

Heat Maps and Triangulation

AP heat maps by wireless band, wireless channel and signal strength allows real-time view of the wireless network status. Administrators can easily locate known APs, rogue APs, and associated clients on the heat map directly from the monitoring page.

Monitoring and Reporting

The WC7520 has a heartbeat mechanism between the controller and the AP. It is monitored based on several factors, such as RF interference, clients, error levels, etc.

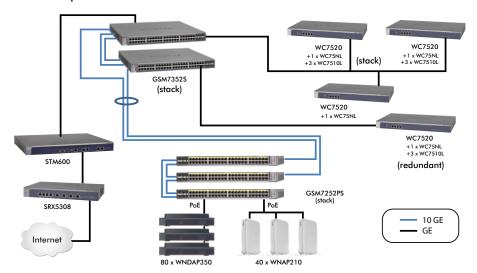
Each AP is constantly monitored (number of clients, traffic load, RF interference, packet error levels and retransmission statistics). Statistics provide reliable metrics per AP, per client, per floor and for the entire wireless network.

Performance

The best of centralized and distributed architectures are implemented by the NETGEAR ProSafe 20-AP Wireless Controller for outstanding Wireless-N performance. Local traffic is automatically switched at the access points level for fastest processing, when roamed L3 traffic is processed at the controller level with advanced data control. Real-time applications such as VoWi-Fi require perfect inter subnet / inter VLAN mobility: WC7520 encryption tunneling delivers enterprise-class fast roaming without any impact on Layer 2 performance.

Supported Access Points

Supporting standard NETGEAR access points, the WC7520 Controller enables customers to select the right access points for their needs, even mixing models to provide the right coverage. The standard access points are converted to dependent access points. Supported models include professional-class ProSafe access points WNAP210 and WNDAP350, all with Power over Ethernet capabilities and lifetime warranties.



Example of Wireless-N configuration with 120 access points (AP) and one redundant controller.

TECHNICAL SPECIFICATIONS														
SYSTEM INFORMATION AND LIMITS														
Wireless Controller Model Number	WC753	20 ProSafe	20-AP W	/ireless Co	ontroller									
Supported AP Models	WC7520 ProSafe 20-AP Wireless Controller WNDAP350 ProSafe Dual Band 802.11n Wireless Access Point WNDAP310 ProSafe 803.11n Wireless Access Point													
Supported Modes	WNAP210 ProSafe 802.11n Wireless Access Point A/B/G (default)													
	A/B/G/N with Wireless-N License Upgrade (WC75NL)													
Maximum AP Supported per Controller	• 20 (default) • 50 with 3 x Incremental 10-AP License Upgrades (WC7510L)													
Maximum Controllers that Can Be Stacked Together	3													
Maximum AP Supported per Stacked Setup	150													
Maximum Profile Groups per Controller	8 Each access point belongs to only one profile group													
Maximum Security Profiles (SSID) per Profile Group	8 per radio (2.4 GHz; 5 GHz) 16 with WNDAP350													
Maximum Security Profiles (SSID) per Controller	128 (assuming WNDAP350 and 8 security profiles per radio)													
Maximum Security Profiles per Network (3 Controllers)	512													
Maximum Rogue APs Detectable per Controller	512													
Maximum Floorplans per Controller	3 (default) Additional floorplans possible with USB local storage (up to a maximum of 18 floorplans)													
Number of Captive Portals per Controller	1													
Maximum Clients per AP	* WNAP210: 20 * WNDAP350: 32 per radio (64 total)													
Maximum Clients per Controller	None other than maximum clients per AP													
L2 Mobility	L2 fast roaming support between the APs													
L3 Mobility	L3 fast roaming support with encrypted tunnelling between the APs and the controller													
Maximum VLANs per Controller	64 VLANs for SSIDs 1 configurable management VLAN													
Controller Redundancy	VRRP-b	ased 1:1	redundan	cy (L2)										
ICENSE CONFIGURATIONS														
Per Controller: Up to 50 Access Points (AP) with Appropriate Licenses	WC7510L WC7510L WC7510L WC7510L Supports 20 AP Adds 10 AP Adds 10 AP Adds 10 AP Adds Wireless-N support													
Per Stack: Up to 150 Access Points (AP) with Appropriate Licenses	WC7520 WC7510L													
CONFIGURATION EXAMPLES - WIRELESS A/E	B/G DEPLO	OYMENT												
Number of Access Points - up to:	20	30	40	50	60	70	80	90	100	110	120	130	140	1
Number of Wireless Controllers (WC7520)	1	1	1	1	2	2	2	2	2	3	3	3	3	
Number of 10-AP Incremental License Upgrades (WC7510L)	0	1	2	3	2	3	4	5	6	5	6	7	8	
CONFIGURATION EXAMPLES - WIRELESS A/E	B/G/N DE	PLOYMEN	IT											
Number of Access Points - up to:	20	30	40	50	60	70	80	90	100	110	120	130	140	1
Number of Wireless Controllers (WC7520)	1	1	1	1	2	2	2	2	2	3	3	3	3	
Number of Incremental 10-AP License Upgrades (WC7510L)	0	1	2	3	2	3	4	5	6	5	6	7	8	
Number of Wireless-N License														

IP AND VLANS CONFIGURATION				
DHCP Server/Relay	 Integrated DHCP server Multiple DHCP server/pool can be added for different VLANs (up to 64) 			
VLANs for the Wireless Controller	One management VLAN (configurable VLAN ID)			
VLANs Access Points / Multiple SSIDs	64 VLANs			
VLANs Deployment	The Wireless Controller must have IP connectivity with the access points through the management VLAN. If the Controller and the APs are on different management VLANs, external VLAN routing must allow IP connectivity between the Controller and the APs.			
RF PLANNING AND MONITORING				
Integrated Deployment Planning	 Hierarchical view of the network: Floor maps upload and floor maps dimensions input Automated RF planning algorithm: Computed number of APs required to cover a floor plan Theorical cloud coverage indicated for each AP for positionning assistance on the floor plan 			
RF Monitoring	 Coverage computing per floor plan Alert for any detected coverage holes with mitigation options with neighboring APs Rogue AP/blacklisted clients triangulation 			
RF MANAGEMENT				
Automatic Channel Allocation	Channel automatic distribution to reduce interference Auto-channel allocation takes into consideration the AP location, interferences, and neighborhood maps for each AP Modifiable list of corporate channels to be used Scheduled mode for auto-channel allocation Automatic mode available in case of high level of interference			
Automatic Power Control	Optimum transmit power determination based on coverage requirements Automatic power control mode available Neighborhood scan of RF environment to minimize neighboring AP interference and leakage across floors			
Coverage Hole Detection	Automatic mode Down APs or compromised RF environment detection with alerts Self healing: Automatic neighboring AP power increase to fill in for coverage losses			
Load Balancing	AP load monitoring and overload prevention Client redirection to lightly loaded neighboring APs			
Fast Roaming	Seamless rapid mobility across VLAN and subnets Includes 802.11i pre-auth and fast roaming Fast roaming support accross L2, and L3 for video, audio and voice over wireless client			
QUALITY OF SERVICE				
WMM Quality of Service	WMM (802.11e) prioritizes traffic for both upstream traffic from the stations to the access points (station EDCA parameters) and downstream traffic from the access points to the client stations (AP EDCA parameters)			
WMM Queues in Decreasing Order of Priority	 Voice: The highest priority queue with minimum delay, which makes it ideal for applications like VoIP and streaming media Video: The second highest priority queue with low delay is given to this queue. Video applications are routed to this queue Best effort: The medium priority queue with medium delay is given to this queue. Most standard IP application will use this queue Background: Low priority queue with high throughput. Applications, such as FTP, which are not time-sensitive but require high throughput can use this queue 			
WMM Power Save Option	WMM power save helps conserve battery power in small devices such as phones, laptops, PDAs, and audio players using IEEE® 802.11e mechanisms			
Rate Limiting	Rate limit per SSID set as a percentage of total available bandwidth			
WIRELESS SECURITY				
Client Authentication Protocols	Open, WEP, WPA/WPA2-PSK 802.11i/WPA/WPA2 Enterprise with standard interface to external AAA/RADIUS Server			
Distinct AAA Server per SSID	Yes			
RADIUS Accounting Protocol	Per Client tracking for: • Bytes Tx/Rx • Connect/disconnect time			
LDAP-based Authentication	Standard interface to external LDAP server/Microsoft® Active Directory Server			
Integrated AAA Server	Local database authentication based on WC7520 internal RADIUS Server			
Guest Access	Integrated captive portal available for client authentication in a security profile Password based authentification mode: Local user store available, receptionist assigned user name/password Open authentication mode: Guest auto registration with email address Extraction of logs of guest activity			
Captive Portal	Configurable portal page, including image files			
Rogue Access Points	 Rogue AP definition: AP with radio SSID oberved by any of the managed APs and seen transmitting on same L2 wired network Detection and mapping of up to 512 rogue APs 			

WIRELESS NETWORK MONITORING					
Monitoring Summary	Summary of managed access points status, rogue access points detected, wireless stations connected, Wireless Controller information and wireless network usage				
Managed Access Points	AP status for the managed access points and details that includes configuration settings, current wireless settings, current clients and detailed traffic statistics				
Rogue Access Points	Rogue access points reported Rogue access points in same channel Rogue access points in interfering channels				
Wireless Clients	Clients statistics and details per AP, per SSID, per floor, per location Blacklisted clients, roaming clients				
Wireless Network Usage	Network usage statistics display plots of average received/transmitted network traffic per managed access point. Three different plots show Ethernet, Wireless 802.11 b/bg/ng and 802.11 a/na mode traffic separately				
Heat Maps	Live coverage and visualization heat maps Location visualization and device tracking				
DHCP Leases	DHCP details for wireless clients				
MANAGEMENT					
Management Interface	HTTP, SNMP v1/v2c, telnet, Secure Shell (SSH)				
Logging and Reporting	 If available syslog server on the network, the Wireless Controller can send all logs. Logs are also available on the GUI and ready to download (log export file) Email alerts for events as per configuration to mutiple email addresses 				
Diagnostics	Managed access points ping				
Maintenance	Save/restore configuration, restore to factory defaults, admin password change, add user (read-only), firmware upgrade via Web browser for the Wireless Controller and the managed access points				
Dual Boot Image	Supported				
SNMP	SNMP v1/v2c				
IEEE AND IETF RFC STANDARDS					
Wired IEEE Standards	• IEEE 802.3 10BASE-T, IEEE 802.3u 100BASE-TX, IEEE 802.3ab 1000BASE-T • IEEE 802.1Q VLAN tagging				
Wired IEEE Standards	• IEEE 802.11a, 802.11b, 802.11g, 802.11n • WMM (from 802.11e)				
RFC - System Facilities	 RFC 1001 Protocol standard for a NetBIOS service on a TCP/UDP transport: Concepts and methods RFC 1002 Protocol standard for a NetBIOS service on a TCP/UDP transport: Detailed specifications RFC 1155 Management information for TCP/IP networks RFC 1305 Network Time Protocol (Version 3) Specification, Implementation and Analysis RFC 2131 DHCP RFC 3768 Virtual Router Redundancy Protocol (VRRP) RFC 768 UDP RFC 791 IP RFC 792 ICMP RFC 793 TCP RFC 826 ARP 				
RFC - Security and AAA	WPA-PSK, WPA2-PSK RFC 1321 MD5 Message – Digest Algorithm RFC 1851 Triple DES Algorithm RFC 2246 TLS Protocol Version 1.0 RFC 2404 HMAC-SHA-1-96 RFC 3280 Internet X.509 PKI Certificate and CRL certificate RFC 3377 Lightweight Directory Access Protocol (v3): Technical Specification RFC 3565 Use of the Advanced Encryption Standard (AES) Encryption Algorithm in Cryptographic Message Syntax RFC 4346 TLS Protocol version 1.1				
IEEE AND IETF RFC STANDARDS					
RFC - Management	SNMP v1, v2c RFC 364 syslog RFC 854 telnet RFC 1156 MIB RFC 1157 SNMP RFC 1213 MIB II RFC 1350 TFTP RFC 2616 HTTP RFC 3164 The BSD Syslog Protocol Enterprise private MIBs				

HARDWARE						
Gigabit RJ45 Ports LAN	Switch 4-port 10/100/1000					
Flash Memory/RAM	8 MB + 2 GB CF/1 GB DDR2					
USB Port	1 port for USB storage					
	More floor heat maps					
	Extended statistics history					
Major Regulatory Compliance	FCC Class A, CE, WEEE, RoHS					
Storage and Operating Temperatures	Operating temperature 0°-45° C (32°-113° F),					
	Storage temperature -20°-70° C (-4°-158° F)					
Humidity	Operation 90% Maximum Relative, Storage 95% Maximum Relative					
Electrical Specifications	100-240V, AC/50-60Hz, Universal Input, DC 5V/8A (internal power supply)					
Dimensions (W x H x D) cm	26.1 x 4.3 x 44					
Dimensions (W x H x D) in	10.3 x 1.7 x 17.3					
Weight kb/lb	2.912/6.4					
System Requirements	Internet Explorer® 5.0 or higher or Mozilla Firefox® 1.0 or higher					
Package Contents	ProSafe 20-AP Wireless Controller (WC7520), Ethernet cable, power cord, installation guide, resource CD					
Warranty	ProSafe Lifetime Warranty [†]					
	Next business day onsite hardware replacement support, 3 years (included)**					
ORDERING INFORMATION - CONTROLLER						
North America	WC7520-100NAS	Promotional version including built-in Wireless-N License*				
Europe	WC7520-100EUS	Promotional version including built-in Wireless-N License*				
Asia	WC7520-100AUS	Promotional version including built-in Wireless-N License*				
ORDERING INFORMATION - LICENSES						
Incremental 10-AP License Upgrade	WC7510L-10000S					
Wireless-N License Upgrade	WC75NL-10000S					
PROSUPPORT SERVICE PACKS						
OnCall 24x7, Category 3	PMB0333					
XPressHW, Category 3	PRR0333-100 (Australia only)					

^{*} NETGEAR reserves the right to terminate the built-in Wireless-N promotion anytime without prior notice.

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[†]Basic technical support provided for 90 days from date of purchase.

 $[\]ensuremath{^{**}}$ See http://onsite.netgear.com for coverage, availability and terms and conditions.